

 **Stable** Internet Connection is required



Important Notes Before You Install the eSIM

- This eSIM can only be installed once on the device with the EID number you provided us.
- **DO NOT STOP/CANCEL** half way through the eSIM installation on step 5.
- **DO NOT DELETE/REMOVE** your eSIM from your device after the successful installation.

Step 1: Enter Access Code

1-1

Find the "QR code" paper attached and read the QR code with your camera.



1-2

Enter "Access Code" in the email:
"Your Order Has Been Shipped"

Access code:

Next

Step 2: Enter EID number

2-1 Enter "EID number"

Where is EID:

Setting > General > About

* If you already did this, go to step 4-1.

eSIM 1: EID Required

Plan: Voice & Data eSIM 4GB

EID:

Submit EID

2-2

Your eSIM issuance will start according to the following schedule, and **will take 30 minutes**.

9 AM - 7 PM: Within 5 minutes
7 PM - 9 AM: At 9 AM

FAQ page
When can I install or activate the eSIM?



eSIM Activation:

Your eSIM is currently in preparation.

eSIM 1: eSIM will be issued sequentially from 9 AM to 7 PM (Japan Standard Time)

Plan: Voice & Data eSIM 4GB

EID:

2-3

Once the eSIM is ready, you will receive an email "The eSIM (Booking ID) has been assigned", and you can go to step 3-1.

Step 3: Repeat step 1 and proceed directly to step 4

3-1

Find the "QR code" paper attached and read the QR code with your camera.



3-2

Enter "Access Code" in the email:
"Your Order Has Been Shipped"

Access code:

Next

Step 4: Issue QR code

4-1

Tap
"Activate this eSIM".

eSIM 1: You can activate the eSIM as soon as it is issued.

Plan: Voice & Data eSIM 4GB

EID:

Activate this eSIM

4-2 Use QR code for eSIM installation

Normal procedure

The "eSIM installation QR code" will show up, and you will need to use this QR code in step 5-4.



OR

Download this QR code image.

Depending on the phone model, you can also download the QR code image and use this image on step 5-4.



