

For iPhones Travel eSIM Installation Procedure

Important Notes Before You Install the eSIM Profile

- Your data plan's validity starts immediately when the eSIM receives signal in Japan.
- To successfully install the eSIM, a stable Internet connection is required.

The eSIM can only be installed once. **DO NOT DELETE/REMOVE** your eSIM from your device after the successful installation.

Installation Steps

1. Turn OFF other eSIMs \rightarrow 2. Connect to WiFi \rightarrow 3. Issue eSIM QR code \rightarrow 4. Install the eSIM profile

1. Turn OFF other eSIMs if you have

Please go to **Settings > Cellular** to check if you are currently using any other eSIMs.



2. Connect with WiFi

Please go to Settings > WiFi and connect to WiFi. You can use the airport's free WiFi.

3. Issue eSIM QR code

3.1. Check the email "[Japan eSIM] QR code Issue Link / Sakura Mobile" and click "Get your eSIM QR code".



3.2. Click the button "Get QR-code" and issue your eSIM.





4. Install the eSIM profile Please follow the steps below. 1 10:17 2 10:16 ? ■ 10:23 ∻ ■ 10:17 Settings Cellular Settings Cellular Data Primary > ٠ Set Up Personal Hotspot ((†)) (m) Sign in to access were to Sign in to access your App Store, Apple servi Set Up Cellular Activate eSIM Default Voice Line Primary > You can transfer a phone number from a nearby iPhone, or scan a QR code provided by your carrier Your new eSIM from KDDI is ready to activate. Airplane Mode 🛜 Wi-Fi SM-5Ghz > Used as "Cellular Data" Off > Learn More Scan QR code 8 Bluetooth On > Primary +81 On 3 Position the QR code from your carrier in the frame. (1) Cellular Transfer From Nearby iPhone Used as No SIM Battery Used as "Business" Use QR Code No SIM 🕑 General Accessibility If you can not scan the QR code, please select "Enter Details Manually" and input the following information. Booking ID : AAAA-010101 Ordering Inform 2025/04/04 11:55 Japan 5G/4G Unlimited Data eSIM - au by KDDI (4 days) iOS Qty •SM-DP address (iOS) R Code Manual Trouble Shooting Activation Code (iOS) eSIM Information 2025/04/04 11:55 nber for data only eSI SM-DP address (iPhone/iPad) THE VELOCE & OTHER DOLLARS CON

If you have another APN profile installed on your phone already, there is a possibility that our eSIM will get stuck on the "Activating..." status or will display "No Signal" at the top left corner of your display. In that case, please kindly remove your current APN profile to activate our eSIM.

How to remove an APN profile:

 For iOS 15 or newer: Go to Settings > General VPN & Device Management > Tap on Profile Remove Profile.

• Old iOS version: Go to Settings > General Profile Remove Profile.